



## English teaching materials for "consumer education" created by legal experts

Dear Ladies and Gentlemen,

the year 2022 has been declared the "Year of Youth" by the European Union. We are therefore pleased to present our project, which aims to educate children and young people about consumer rights in an age-appropriate way. To support English lessons, we have created English-language materials that are free, easy to use and individually applicable.

### Who we are

The European Consumer Centres Network (ECC Net) comprises 29 Centres across all EU Member States, Iceland and Norway, to support a better enforcement of consumer rights. Each Centre is co-funded by the European Commission and national governments. We not only assist consumers with protecting and asserting their rights but also focus on providing free and qualitative information and publications. In this sense the ECCs of Austria, Cyprus, Greece, Luxemburg, Sweden, Slovakia and Portugal contributed to this consumer education project.

More information about our network and this project: <https://www.eccnet.eu/consumer-education>

### What is the project about

This teaching material is aimed at students with English language skills from 2 - 5 years or more. We want to make them aware of "consumer issues" and show them how to protect themselves. In our work, we see that young people today are confronted with consumer problems earlier than ever before. Whether unforeseen costs with app store games, subscription traps or online shopping - education in this area must not lag behind technological progress.

- *Video:* We created an animated [video](#) with English subtitles that playfully illustrates various problems children can have when playing with their mobile phones. The video consists of 3 parts and after each part there is an opportunity to take a break and discuss the issues raised.
- *Quiz:* In 4 different categories (mobile games / platform & social media / scams & subscription traps / shopping & online shopping) we have created 10 questions and one open question each. Depending on your preference, this quiz is available [online](#) and also as an offline version to print out.

### How to use it

Our legal experts designed and laid out the material so it can be used straight away. It was important to us that they are user-friendly and can be used regardless of the different curricula in the EU. On the [corresponding website](#) you will also find various manuals that describe the entire project on the one hand, but also the video and the quiz in detail. To get started we recommend our short general guide to get an overview and then familiarise yourself with all the materials.

We thank you for your time and wish you much fun with the materials. If you have any questions, please feel free to contact us at any time.

Thank you for your cooperation,  
kind regards,

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